

ILLINOIS
COMMERCE COMMISSION

OFFICIAL FILE

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Jul 17 3 13 PM '01

IL C. C. DOCKET NO. 01-0422

June 27, 2001

CHIEF CLERK'S OFFICE

~~Harrisonville~~ Exhibit No. 7Witness KoestererDate _____ Reporter tgb

MEMORANDUM:

TO: Troy A. Foder, P.C.

FROM: Thomas R. Schrieber, Chief Engineer
Maurice R. Koesterer, Vice President of Engineering

SUBJECT: Meetings with customers regarding proposed Waterloo/Columbia boundary changes.

Face-to-face meetings were conducted by Thomas R. Schrieber with the following customers involved in the proposed Waterloo/Columbia boundary changes:

<u>Date/Time of Meeting</u>	<u>Customer Name/Address</u>	<u>Telephone Number</u>
6-21-01 @ 1:00 P.M.	James J. Yaekel 9305 Gilmore Lake Road Columbia, IL 62236	618-939-7886
6-22-01 @ 1:30 P.M.	Jerry Sickmeier 9064 Gilmore Lake Road Columbia, IL 62236	618-939-Non-Pub
6-26-01 @ 6:00 P.M.	Rich Ruhmann 9281 Gilmore Lake Road Columbia, IL 62236 Note: Mr. Ruhmann has the telephone service at the above address and rents the house owned by Clarence Schmidt. Mr. Schmidt was also present.	618-939-5947 (U.L.)

Thomas R. Schrieber explained the proposed boundary changes to the above referenced customers and landowner. He explained that Harrisonville Telephone Company plans to serve Stonehenge Subdivision with new buried facilities to be placed along Gilmore Lake Road and will also be able to serve the above referenced customers when facilities are placed from the Columbia exchange (281 prefix). He explained to the customers that they would have a choice to remain frozen as a Waterloo customer or have the option to switch to a Columbia telephone number and be served by the new buried facilities.

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Mr. Schrieber explained there is an I.C.C. hearing on July 5, 2001 regarding this boundary change proposal.

In addition, Mr. Schrieber explained that the basic local service charges will remain the same if they should chose to become a Columbia customer. He also explained that their charges for measured extended area calling service would change, depending on their calling patterns. He gave them a copy of Page 7 from the Harrisonville Telephone Company directory (attached) which explains the measured extended area calling service charges and explained them. He also gave them a copy of their last month's measured extended area calling service bill for them to review (attached) and explained it to them.

Mr. Schrieber also explained to Mr. Yaekel, Mr. Ruhmann and Mr. Schmidt (not a customer, but owner of property) that the existing aerial "C" wires that serve Mr. Ruhmann and Mr. Yaekel are routed cross-country on power poles, which Harrisonville Telephone Company could eliminate if they were to switch to Columbia. In addition, he stated that DSL service would be available from the newly proposed Columbia line.

Mr. Sickmeier's line is presently buried from another direction. Mr. Schrieber explained to Mr. Sickmeier that DSL would be available if he switched to Columbia.

In addition, Mr. Schrieber stated that when any of the current customers disconnect services at their present addresses, the next customer at this address would be served by the Columbia (281) exchange.

All of the customers and landowner contacted said they had no problems with the proposed boundary changes and were very agreeable with our plans.

Mr. Yaekel and Mr. Ruhmann expressed a desire to switch to Columbia service when facilities become available and Mr. Sickmeier requested to be frozen as a Waterloo customer.

Useful Telephone Information & General Instructions

MEASURED EXTENDED AREA CALLING SERVICE

Measured Extended Area Calling Service provides unrestricted calling between the exchanges of the Company subject to the application of monthly access charges and usage rates which encompass the frequency and duration of calls. Calls between Harrisonville Telephone Company exchanges can only be completed by dialing the seven digit directory number rather than 1 + 618 + the seven digit directory number. All calls placed between the exchanges of Harrisonville Telephone Company will be billed on a per call and per minute of use basis according to the charges for either peak or off-peak hours as shown below:

PEAK-8:00 A.M.-4:59 P.M. MONDAY - FRIDAY

Set-Up Charge
Plus-per min.

All Calls
All Exchanges
\$.05
.01

OFF PEAK-5:00 P.M.-7:59 A.M. MONDAY - FRIDAY AND ALL DAY SATURDAY, SUNDAY AND HOLIDAYS

Set-Up Charge
Plus-per min.

All Calls
All Exchanges
\$.025
.005

EMERGENCY NUMBERS

PLEASE REFER TO THE INSIDE FRONT COVER FOR ALL EMERGENCY, NON-EMERGENCY AND OTHER IMPORTANT NUMBERS. FOR LOCAL AND MEASURED EXTENDED AREA CALLING SERVICE CALLS, DIAL THE SEVEN DIGIT DIRECTORY NUMBER.

When you have finished your conversation be sure to replace your receiver carefully. If your receiver remains off the hook, your line is automatically busy to anyone trying to call.

Subscribers will be held responsible for all toll calls originating at their telephones.



Directory Listings

With your telephone service you receive a local telephone directory and one directory listing. Dual listings may be provided to two people with the same last name and telephone number at no extra charge. Additional residence listings can be requested for others who share a telephone number and want separate listings. Non-Published numbers can be requested and will not be published in the directory and not available through directory information. Non-Listed numbers are not published in the directory and are available through directory assistance. There are additional charges for Additional Listings and Non-Published numbers.

NO LIABILITY IS ASSUMED BY THIS COMPANY FOR ERRORS OR OMISSIONS IN THIS DIRECTORY. TELEPHONE NUMBERS WILL NOT BE CHANGED UNLESS NECESSARY, BUT THE SUBSCRIBER HAS NO PROPERTY RIGHTS IN THE TELEPHONE NUMBER, AND THE TELEPHONE COMPANY MAY CHANGE THE TELEPHONE NUMBER WHENEVER IT DEEMS SUCH CHANGE TO BE NECESSARY IN THE CONDUCT OF ITS BUSINESS.

Establishment of Credit

The company may require a customer to establish and maintain credit by furnishing references or a guarantee in writing acceptable to the company, or by making a cash deposit. Increases in deposits may be required if the charges billed warrant the increase.

618-939-7886

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Billing Date: 5/21/2001

HARRISONVILLE TELEPHONE COMPANY
MEASURED EXTENDED AREA CALLING SERVICE*James J. Yachel*

CALLED EXCHANGE	PEAK PERIOD		NON-PEAK PERIOD		AMOUNT
	CALLS	MOU	CALLS	MOU	
COLUMBIA EXCHANGE	9	16	11	33	1.0500
PRAIRIE DU ROCHER E			1	1	.0300
RENAULT EXCHANGE			3	4	.0950
HARRISONVILLE TELEPHONE COMPANY			TOTAL ITEMIZED SERVICE		1.17
			TOTAL SERVICE		1.29

Tax Summary:	Federal	State	City	St Addl	Total
Local Cot	.03	.09	.00	.00	.12

NOTE: PEAK PERIOD INCLUDES MONDAY THROUGH FRIDAY, 8:00/AM TO 4:59/PM, EXCEPT HOLIDAYS.

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 HARRISONVILLE TELEPHONE COMPANY
 MEASURED EXTENDED AREA CALLING SERVICE

Terry Sickmeier
 9064 Gilmore Lake Rd

CALLED EXCHANGE	PEAK PERIOD		NON-PEAK PERIOD		AMOUNT
	CALLS	MOU	CALLS	MOU	
COLUMBIA EXCHANGE			2	12	.1100
DUPD EXCHANGE			2	3	.3150
PRAIRIE DU ROCHER E	1	1	1	1	.0900
RENAULT EXCHANGE	1	2			.0700
HARRISONVILLE TELEPHONE COMPANY					.58
			TOTAL ITEMIZED SERVICE		.63
			TOTAL SERVICE		.63

Tax Summary:	Federal	State	City	St Addl	Total
Local Co:	.01	.04	.00	.00	.05

NOTE: PEAK PERIOD INCLUDES MONDAY THROUGH FRIDAY, 8:00/AM TO 4:59/PM, EXCEPT HOLIDAYS.

618-939-5947

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Billing Date: 5/21/2001

HARRISONVILLE TELEPHONE COMPANY
MEASURED EXTENDED AREA CALLING SERVICERICH RUHMANN
9281 Gilman Lake Rd

CALLED EXCHANGE	PEAK PERIOD		NON-PEAK PERIOD		AMOUNT
	CALLS	MOU	CALLS	MOU	
COLUMBIA EXCHANGE			1	1	.0300
RENAULT EXCHANGE			8	12	.2600
HARRISONVILLE TELEPHONE COMPANY					.29
			TOTAL ITEMIZED SERVICE		.32
			TOTAL SERVICE		

Tax Summary: Federal	State	City	St Addl	Total
Local Co: .01	.02	.00	.00	.03

NOTE: PEAK PERIOD INCLUDES MONDAY THROUGH FRIDAY, 8:00/AM TO 4:59/PM, EXCEPT HOLIDAYS.